



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1396

DATE: June 16, 2014

TO: Iowa Medicaid Ambulance Providers

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Ambulance-Rate Changes Effective July 1, 2013

EFFECTIVE: Immediately

The Centers for Medicare and Medicaid Services (CMS) has approved the State Plan Amendment (SPA) corresponding to the provider rate increase that was mandated by the Legislature per provisions under 2013 Iowa Acts, Chapter 138. Section 29(q) (Senate File 446, Section 29(q)). This approval directs the IME to proceed with implementing a 10 percent rate increase for state fiscal year (SFY) 2014 for all ambulance providers. The SFY 2014 began on July 1, 2013.

The IME claims processing system was updated effective May 28, 2014, to reflect the increased rates. All claims received on or after May 28, 2014, with a date of service July 1, 2013, and after will be paid at the increased rates. New fee schedules reflecting the increased rates will be created and posted on the DHS website by June 30, 2014.

Ambulance claims that were eligible for the rate increase but paid prior to May 28, 2014, were retroactively adjusted by the IME to reflect the rate increase. Rate adjustments were processed the first week of June 2014, and appeared on each provider's remittance advice as a mass adjustment the week of June 9, 2014.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, or locally in Des Moines at 515-256-4609 or by email at imeproviderservices@dhs.state.ia.us.